

CLAIMS ADJUSTING AND SURVEYING SERVICES

CUSTOMIZED SOLUTIONS

C. Gielisch GmbH offers claims adjusting and surveying services for all classical types of risks across the following commercial and personal lines of insurance:

- liability
- property / business interruption losses
- marine cargo / carrier's liability
- hull / P&I insurance
- wind energy insurance
- fine art
- film, TV, and media insurance
- event cancellation

We also provide risk management services. Our loss adjusting services are utilised by international clients.

Our uniform-format reports provide an accurate loss analysis stating detailed information on the circumstances, cause, extent, and amount of the loss. Acting as a single point of contact for the client, our surveyors coordinate the entire claims process and promptly implement all necessary measures to mitigate the loss. In doing so, we aim to reduce our clients' workload, creating optimal, customised solutions in cooperation with, and for the benefit of, our clients. Prompt and comprehensive claims handling is guaranteed by compliance with our internal service standards.

Outside business hours, our claims hotline service is available 24 hours a day, every day of the year, and calls are answered directly by one of our surveyors. New instructions are taken by our central reception desk schaden@gielisch.de to ensure a quick response from the nearest office. This allows us to act in our clients' best interests at all times, wherever a loss incident has occurred.

We have a team over 60 permanently employed, highly qualified surveyors and loss adjusters from a broad range of fields. As a matter of course, their skills include a solid understanding of policy wordings. This enables them to consider different perspectives and to develop interdisciplinary solutions in their claims handling activities. External specialists and laboratories shall be engaged by us where required.

You can rely on our staff to conduct their site visits in a sensitive and respectful manner as required by the situation after a loss incident. Seeing ourselves as a connecting link between all parties involved, we are committed to safeguarding our clients' interests in all aspects of the claim.

We dedicate ourselves to providing customised solutions that will meet our clients' exact requirements.

CONTACT

24h Hotline:
+49 180 5443547

24h Hotline Hull / P&I
+49 180 5443547

Reception of new instructions:
schaden@gielisch.de

Reception of new instructions Hull / P&I
kasko@gielisch.de

Since its foundation in 1918, C. Gielisch GmbH has become one of the leading firms of independent surveyors and loss adjusters in Germany. At our 15 offices across Germany we employ over 60 surveyors and loss adjusters who provide comprehensive claims services to our national and international clients in the insurance industry.

gielisch
www.gielisch.de